

## Important Product safety recall

Bakfiets.nl sets the highest standards for the quality and safety of its cargo bikes. Our own research has shown that a small number of frames were not equipped with a reinforcement plate.

No incidents have been reported or occurred to date, but because we at Bakfiets.nl do not want to take any risks with the safety of our products, we ask that you have your bicycle(s) inspected/checked by your dealer to determine whether this reinforcement plate is present.

### Which model is involved?

This is the **long steel cargo bike frame** suitable for a **STEPS mid-engine**. This frame was installed **between March 2024 and December 2024**.

### Risk

There is a potential risk that missing this reinforcement plate could cause the frame to break. This could make the bicycle uncontrollable, resulting in a potential accident.

We advise you to have your bicycle inspected by your bakfiets.nl dealer and not to use the cargo bike until the frame has been checked.

Your dealer has been informed about the options available if your bicycle is covered by this recall. We thank you for your cooperation and apologize in advance for any inconvenience.

Check your frame number using the link below: <https://www.bakfiets.nl/recall/>

